

MANUAL 1
Particulars of Organization, function and duties
[Section 4(1) (b)(i)]

1. Aims & Objectives of the Organization

To provide primary, secondary level of treatment.
To Act as referral center to various Dispensaries/ Health Centers in the near by area.
To provide free medical facilities.
To provide MCH & Family Welfare service including Immunization, participation in National Health Programmer, surveillance and control of Communication and Non-communicable diseases.
To provide/ conduct basic Health Education, in service training to Doctors, Nursing staff, Paramedical staffs and other staff.

2. Mission / Visions, Brief History and background of establishment.

The vision of the hospital is to provide quality health services in all the specialties in a Harmonious atmosphere to every section of society especially the under privileged through this 325 bedded hospital, whereby quality to be ensured by close monitoring, constant feedback from the people and regular CMEs for the staff.

The patients have rights at par with any other medical institution, to get best possible treatment in the hospital and to get information regarding his ailment. He has a right for Privacy / confidentiality about his disease to be maintained.

The hospital is responsible for providing quality medical service to people in its catchment area and ensuring good quality services basic amenities listed below are available:

- Clean and hygienic environment
- Potable water
- Clean toilets
- Comfortable sitting arrangement
- Adequate illumination
- Proper signage system
- IEC activities for patients and visitors through all possible means
- Above all the courteous behavior of staff is very important.

Bhagwan Mahavir Hospital was inaugurated on 25th September, 2003 with OPD services in basic branches i.e. Medicine Surgery O&G and other major specialties like ENT, Skin, Ortho, Eye, Dental, Pediatrics, ICU, physiotherapy etc were added over a period of time.

Round the clock casualty services including emergency operative facility, laboratory and x-ray investigations, Maternity (Labour room) and New Born Care (Nursery) services and Operative delivery services are available.

Homeopathic and Ayurvedic OPDs are functioning since December, 2007 and unani OPD has been started in this hospital in the year 2010.

